

Shorten the fulfillment process to increase efficiency and access customers faster with increased precision

Smart logistics - automation of facilities, operations and decisions

One-stop supply chain solution for JD merchants as well as other enterprises

Global Smart Supply Chain (GSSC) strategy: Revolutionize global commerce by enabling other companies and industries to discover more efficiencies.



48-hour cross-border shipping



Cloud-based smart supply chain management



Parcel-delivery service



Green Stream Initiative: ecofriendly packaging logistics

OUR STORY SO FAR

- 2007:** Dissatisfied with China's existing delivery infrastructure, JD.com builds its own logistics network with locations in Beijing, Shanghai, and Guangzhou
- 2010:** JD.com becomes the first e-commerce company in the world to launch same-day and next-day delivery service
- 2015:** Launches JDX, our research and logistics innovation lab, to develop smart logistics and unmanned technologies including delivery drones, autonomous vehicles, and automated warehouses
- 2017:** Establishes JD Logistics as a separate business group and launches specialized services including scheduled and luxury white glove delivery

ROBUST LOGISTICS CAPABILITIES

- Covers **99%** of China's population
- Can deliver over **90%** of orders same-day or next-day
- 6** major logistics networks: normal-sized items, bulky items, cold chain, B2B, cross-border, crowd-sourced
- 16** Asia No.1 logistics parks
- Leverages a network of over **550** warehouses with a total of approximately **11.9 million** square meters
- Nearly **7,000** delivery stations and pickup stations

OUR TECHNOLOGY

Warehouse Automation:



- 16 Asia No. 1 logistics parks with the most advanced logistics centers in Asia, equipped with cutting-edge warehouse technologies
- Fully-automated warehouses and sorting centers
- Robotics including shuttles AS/RS systems, parallel robots and automated ground vehicles

Delivery Drones:



- World's first e-commerce company to commercially deploy drones for rural deliveries
- World's first 300 km radius low-altitude general aviation logistics network built in Shaanxi
- World's first Delivery Drone Scheduling Center (operating in Suqian)

Autonomous Delivery Vehicles:



- Developed to serve dense urban environments; currently being piloted on university campuses in Beijing
- Self-driving trucks currently being piloted on selected routes

