

Shorten the fulfillment process to increase efficiency and access customers faster with increased precision

Smart logistics - automation of facilities, operations and decisions

One-stop supply chain solution for JD merchants as well as other enterprises

Global Smart Supply Chain (GSSC) strategy: Revolutionize global commerce by enabling other companies and industries to discover more efficiencies.



48-hour cross-border shipping



Cloud-based smart supply chain management



Parcel-delivery service



Green Stream Initiative: ecofriendly packaging logistics

OUR STORY SO FAR

- 2007:** Dissatisfied with China's existing delivery infrastructure, JD.com builds its own logistics network with locations in Beijing, Shanghai, and Guangzhou
- 2010:** JD.com becomes the first e-commerce company in the world to launch same-day and next-day delivery service
- 2015:** Launches research and logistics innovation lab, to develop smart logistics and unmanned technologies including delivery drones, autonomous delivery robots, and automated warehouses
- 2017:** Establishes JD Logistics as a separate business group and launches specialized services such as JD Luxury Express - JD's luxury white glove delivery service
- 2018:** Opens its leading logistics network to consumers with the launch of parcel delivery

ROBUST LOGISTICS CAPABILITIES

- Covers **99%** of China's population
- Can deliver approximately **90%** of direct sales orders within 24 hours in China
- 6** major logistics networks: normal-sized items, bulky items, cold chain, B2B, cross-border, crowd-sourced
- 25** Asia No.1 logistics parks
- Leverages a network of over **650** warehouses covering approximately **16 million** square meters

OUR TECHNOLOGY

Warehouse Automation:



- 25 Asia No.1 logistics parks with the most advanced logistics centers in Asia, equipped with cutting-edge warehouse technologies
- Robotics technology, including AS/RS shuttle systems, parallel robots and automated ground vehicles, is deployed to pick, stock or move goods in various fulfillment locations

Delivery Drones:



- World's first e-commerce company to commercially deploy drones for rural deliveries
- World's first 300-km radius low-altitude general aviation logistics network built in Shaanxi
- World's first Delivery Drone Scheduling Center (operating in Suqian)

Autonomous Delivery Robots:



- Developed to serve dense urban environments; currently being piloted on university campuses and at residential and office buildings
- Launched two smart delivery stations in the cities of Changsha and Hohhot
- Self-driving trucks currently being piloted on selected routes